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**CERTIFICATE OF MAILING BY U.S. FIRST CLASS MAIL**

I hereby certify that the attached Supplemental Information Disclosure Statement, including copies of the cited references, is being deposited as U.S. First Class Mail this date with the United States Postal Service in an envelope addressed to Box IDS, Assistant Commissioner for Patents, Washington, D.C. 20231-0001.

Date: April 10, 2002

By: Supriya Mascari  
Signature of Person Depositing as First Class Mail



**IN THE UNITED STATES PATENT  
AND TRADEMARK OFFICE**

**PATENT  
RECEIVED**

**APR 17 2002**

**Technology Center 2100**

Applicants: Robert Murphy  
Andrew Woodward

Docket No.: 34918.0100

Serial No.: 09/606,786

Examiner: TBA

Filing Date: June 28, 2000

Art Unit: 2756

Title: METHOD AND APPARATUS FOR  
MAINTAINING A COMPUTER SYSTEM

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT  
PURSUANT TO 37 C.F.R. §§1.97-1.98**

Box IDS  
Assistant Commissioner for Patents  
Washington, D.C. 20231-0001

Dear Commissioner:

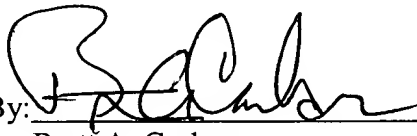
In accordance with the duty of disclosure under 37 C.F.R. §1.56 and pursuant to 37 C.F.R. §§1.97-1.98, Applicants hereby notify the U.S. Patent and Trademark Office of the documents listed on the attached Form PTO-1449, which came to the attention of Applicants and Applicants' counsel within the last three months from a PCT search. One copy of each cited document is submitted herewith. Applicants respectfully submit that all pending claims are patentable over the foregoing references, alone or in combination. The Examiner is requested to initial the enclosed Form PTO-1449 and return a copy thereof to the undersigned.

The submission of the listed documents is not intended as an admission that any such document constitutes prior art against the claims of the present application. Applicants reserve

the right to dispute any of the listed documents as prior art during examination. Further, Applicants do not waive any right to take any action that would be appropriate to antedate or otherwise remove any listed document as a competent reference against the claims of the present application. Furthermore, the submission of this Supplemental Information Disclosure Statement is not to be construed as a representation that a search has been made or that no other material information may exist. The Assistant Commissioner is hereby authorized to charge Deposit Account No. 19-2814 for any deficiency in the fees required for the filing of this Information Disclosure Statement, for which purpose a duplicate copy of this sheet is enclosed. **This statement does not authorize the payment of the issue fee.**

Respectfully submitted,

Dated: April 10, 2002

By:   
Brett A. Carlson  
Reg. No. 39,928

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